

Privacy policy

V.1-1 of 21.12.2020

This privacy policy defines and informs you of the way in which SPRL E-Bugs BVBA E-Bugs uses and protects the information that you transmit to it, if applicable, when you use this site accessible from the following URL: <https://www.ozen.eco/> (hereinafter the "Site").

Please note that this privacy policy may be amended or supplemented at any time by SPRL E-Bugs, in particular in order to comply with any legislative, regulatory, jurisprudential or technological developments. In such a case, the date of its update will be clearly identified at the top of this policy. These modifications are binding on the User as soon as they are put online. It is therefore advisable for the User to regularly consult the present policy on confidentiality and the use of cookies in order to be aware of any possible modifications.

Personal data

In general, you can visit the E-Bugs BVBA E-Bugs website without providing any personal information about yourself. In any case, you are in no way obliged to transmit this information to E-Bugs BVBA.

However, if you refuse, you may not be able to benefit from certain information or services that you have requested. SPRL E-Bugs BVBA E-Bugs may in certain cases ask you to provide your surname, first name, e-mail address, telephone number, company and position (hereinafter your "Personal Information"). By providing this information, you expressly accept that it will be processed by SPRL E-Bugs for the purposes indicated in the point below as well as for the purposes indicated at the end of each form.

In accordance with the General Data Protection Regulation adopted by the European Parliament on 14 April 2016, and with the Data Protection Act of 6 January 1978 as amended, SPRL E-Bugs informs you of the following points:

Identity of the data controller

The data controller is Pol Wertz, E-Bugs SPRL, Rue d'Elvaux 17/R2, 4650 Herve - Belgium.

Phone : + 32 499 23 72 60

E-mail: pol.wertz@ozen.eco

Purposes of the treatment

SPRL E-Bugs SPRL is likely to process your Personal Information:

- (a) for the purpose of providing you with the information or services you have requested; and/or
- (b) for the purpose of collecting information to enable us to improve its Site, products and services (including through the use of cookies); and/or
- (c) in order to be able to contact you about various events relating to E-Bugs BVBA, including in particular product updates and customer support.

Recipients

Your Personal Information will only be sent to E-Bugs BVBA E-Bugs. This information, whether in individual or aggregated form, is never passed on to third parties, notwithstanding the subcontractors that E-Bugs BVBA uses (you will find more information about them in point 7). Neither E-Bugs BVBA E-Bugs nor any of its subcontractors market the personal data of visitors and Users of its Site.

Storage period

Your Personal Information is kept by E-Bugs SPRL only for the time corresponding to the purpose of the collection as indicated in 2 above, which in any case cannot exceed 24 months or, failing that, the duration of your registration on the site.

Data Protection Rights and Freedoms

You have the following rights concerning your Personal Information, which you can exercise by writing to us at the postal address mentioned above or by filling in the form below.

Right of access and communication of data

You have the right to access your Personal Information.

However, due to the obligation of security and confidentiality in the processing of personal data incumbent on SPRL E-Bugs, you are informed that your request will be processed on condition that you provide proof of your identity, in particular by producing a scan of your valid identity document (in the event of a request via our dedicated electronic form) or a signed photocopy of your valid identity document (in the event of a request made in writing). SPRL E-Bugs SPRL informs you that it will be entitled, where appropriate, to object to requests that are manifestly abusive (due to their number, repetitive or systematic nature).

If you wish to exercise your right of access, you can do so by means of a written request to the postal address mentioned above. You can also exercise this request electronically using the form provided at the bottom of the page.

Right to rectify data

Under this right, the law entitles you to request the rectification, updating, blocking or deletion of data concerning you which may prove to be inaccurate, erroneous, incomplete or obsolete.

You can also define general and specific directives concerning the fate of personal data after your death. Where appropriate, the heirs of a deceased person may demand to take into account the death of their loved one and/or make the necessary updates.

If you wish to exercise your right of rectification, you may do so by means of a written request to the postal address mentioned above. You can also exercise this request electronically using the form provided at the bottom of the page.

Right of opposition

The exercise of this right is only possible in one of the following two situations:

1. Where the exercise of this right is based on legitimate grounds; or
2. Where the exercise of this right is intended to prevent the data collected from being used for commercial prospecting purposes.

If you wish to exercise your right of opposition, you may do so by means of a written request to the postal address mentioned above. You can also exercise this request electronically using the form provided at the bottom of the page.

Deadlines for reply

SPRL E-Bugs undertakes to respond to your request for access, rectification or opposition or any other additional request for information within a reasonable period of time, which may not exceed 1 month from receipt of your request.

Authorised service providers and transfer to a third country of the European Union

SPRL E-Bugs informs you that it uses its authorised service providers to facilitate the collection and processing of the data you have communicated to us. These service providers may be located outside the European Union and may communicate the data collected via the various forms on the Site (with the exception of the form enabling you to exercise your rights to information and freedom of information, which is offered and used by E-Bugs SPRL).

SPRL E-Bugs SPRL has first ensured that its service providers have implemented adequate guarantees and that they comply with strict conditions in terms of confidentiality, use and data protection. In particular, vigilance has been exercised to ensure that there is a legal basis for any transfer of data to a third country.

Complaint to the competent authority

If you consider that E-Bugs BVBA E-Bugs does not comply with its obligations with regard to your Personal Information, you can address a complaint or a request to the competent authority.

Cookie Policy

The first time you connect to the E-Bugs SPRL website, you are warned by a banner at the bottom of your screen that information relating to your navigation may be recorded in files called "cookies". Our policy on the use of cookies enables you to better understand the provisions we implement with regard to browsing on our website. In particular, it informs you about all the cookies present on our website, their purpose (part I.) and gives you the procedure for setting them (part II.).

General information on cookies on the E-Bugs SPRL website

E-Bugs SPRL, as the publisher of this website, may install a cookie on the hard disk of your terminal (computer, tablet, mobile, etc.) in order to guarantee you smooth and optimal browsing on our website.

Cookies" (or connection cookies) are small text files of limited size that enable us to recognise your computer, tablet or mobile phone in order to personalise the services we offer you.

The information collected by means of cookies does not in any way identify you by name. It is used exclusively for our own needs in order to improve the interactivity and performance of our website and to send you content adapted to your centres of interest. None of this information is communicated to third parties except when SPRL E-Bugs has obtained your

prior consent or when the disclosure of this information is required by law, by order of a court or any administrative or judicial authority empowered to deal with it.

In order to better inform you about the information that cookies identify, you will find below a table listing the different types of cookies that may be used on the E-Bugs BVBA website, their name, their purpose and their storage period.

Configuring your cookie preferences

You can accept or refuse the deposit of cookies at any time.

The first time you log on to the E-Bugs BVBA E-Bugs website, a banner appears at the bottom of your screen with a brief description of information on the use of cookies and similar technologies. This banner warns you that by continuing your navigation on the E-Bugs BVBA website (by loading a new page or by clicking on various elements of the site, for example), you accept the deposit of cookies on your terminal.

Depending on the type of cookie in question, it may be imperative to obtain your consent to the placing and reading of cookies on your terminal.

- **Cookies exempt from consent**

In accordance with the recommendations of the Commission de Protection de la Vie Privée (CPVP), certain cookies are exempt from the need to obtain your prior consent insofar as they are strictly necessary for the operation of the website or have the sole purpose of enabling or facilitating communication by electronic means. These cookies include session ID, authentication, load balancing session cookies, and cookies for customizing your interface. These cookies are fully subject to this policy insofar as they are issued and managed by SPRL E-Bugs.

- **Cookies requiring your prior consent**

This requirement applies to cookies issued by third parties, which are referred to as "persistent" in that they remain in your terminal until they are deleted or expire.

Audience measurement cookies compile statistics concerning the frequentation and use of various elements of the website (such as the content/pages you have visited). This data helps to improve the ergonomics of the E-Bugs BVBA website. An audience measurement tool is used on this website.

If you have any questions or require further information about this cookie policy, please contact us using the form below.